



# County of Santa Cruz

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## IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY

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### IHSS ADVISORY COMMISSION MINUTES

**DATE:** Friday, October 5, 2007  
**TIME:** 1:30 – 3:30 p.m.  
**PLACE:** CareerWorks – Sunroom, 1040 Emeline Avenue, Santa Cruz  
**PRESENT:** Michael Molesky, Consumer Foster Andersen, Consumer  
Catherine Patterson-Valdez, LTCIC Charles Levine, Seniors Commission  
Charles Stone, Comm.on Disabilities Patti Shevlin, Provider  
Ricardo Dalessandro, Consumer Barri Boone, Provider  
**EXCUSED:**  
**ABSENT:**  
**STAFF:** Sara Paz-Nethercutt, Human Resources Agency  
**GUESTS:** Arcelia Montoya, SEIU/ULTCW; Francie Newfield, Marivel Castillo, Gail Goudreau,  
Jeanette Renee, HRA, Victor Lopez, Provider and Julie Godoy, Consumer

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1. **CALL TO ORDER, AGENDA REVIEW & APPROVAL OF MINUTES:** The Chair, Michael Molesky, called the meeting to order at 1:35 p.m. A quorum was established and June minutes were approved (*Levine/Patterson-Valdez*) MSP.
2. **ORAL COMMUNICATIONS & ANNOUNCEMENTS:** Charles Levine announced that a new regulation had been passed to make “granny” units easier to construct. Catherine Patterson-Valdez announced that her grant application for the Mobile Outreach and Education (MORE) Project was awarded \$94,000. She will share more about this as the program is developed. Foster Andersen distributed flyers for an art exhibit done by disabled people and the latest newsletter from Shared Adventures. Mike Molesky announced that November is National Home Care Recognition Month with the second week specifically for In-Home Supportive Services.
3. **CORRESPONDENCE:** The Chair circulated correspondence the Commission has received.
4. **PRESENTATION: Catherine Patterson-Valdez**, Executive Director of Lift Line, explained the various programs operated by Lift Line, including taxi scrip, medical ride vouchers, Meals on Wheels, American Red Cross out-of-county rides, and rides to ISSP (homeless shelters) and Elderday. She distributed a handout of detailed information. Although taxis have just raised their rates, they give a discount to seniors and disabled riders. Elderday has grown from 65 riders per day to 80 per day now that they are operating at capacity. Lift Line is taking clients to the Stroke Center once again. She will report on the MORE Project grant at a later meeting.
5. **IHSS GENERAL OPERATIONS REPORT:**
  - A. **Program Activities Update:** Francie Newfield reported that IHSS is working with the Benefits Division regarding income eligible clients who have a share of cost. Since this situation can be complex, Benefits will have a specialist to help these clients to renew MediCal. Through the

CalSWEC (California Social Work Education Center) an online education certificate program is being offered to social workers addressing aging issues and assessment skills. Five IHSS social workers are taking these courses and have given good feedback on them.

**B. Quality Assurance Update** – No report – business as usual.

**6. IHSS PUBLIC AUTHORITY:**

**A. SNS Registry Status Report:** Sara Paz-Nethercutt reported that for the month of August Senior Network Services (SNS) made a total of 35 matches. It took an average of 5 days to make new matches and 4 days for re- matches.

**B. Program Activities Update:** Sara reported that planning for next year's PA orientations and training classes is taking place. She will bring calendars for Commissioners when they are completed. PA is investigating the possibility of flu shots for providers and will also have masks available for them during flu season. A request will be sent to the Board of Supervisors to recognize IHSS care providers during November.

**C. Hard-to-Serve Project Presentation – Marivel Castillo,** Public Authority Social Worker explained how she works with hard-to-serve clients. She distributed copies of a flow chart poster that shows the different situations that she handles. Her goal is to assist these clients in finding a provider match. Sometimes providers with limited English skills are hired, so she makes sure that communication between them will work. She also helps clients with multiple providers to organize tasks and track provider hours. IHSS social workers also check on hard-to-serve clients quarterly to work out any problems that may arise.

**7. IHSS Advisory Commission**

**A. Vacancies- Recruitment Efforts**

There are still three consumer vacancies, so recruitment for new commissioners continues.

**B. Ordinance Revision**

Sara Paz-Nethercutt reported that the Board of Supervisor has approved the proposed IHSS Advisory Commission Ordinance to eliminate the contract mode language for the provider slots on the commission, as well as revised quorum definitions. It will take affect at the November Commission meeting. A copy of the new ordinance was distributed.

**8. ITEMS FOR FUTURE AGENDAS:** Emergency plans using GIS mapping; MORE Project

**9. NEXT MEETING:** Next meeting Friday, November 2, 2007

**10. ADJOURNMENT:** The meeting was adjourned at 2:55 p.m.

(Minutes recorded by Jeanette Renee, edited and respectfully submitted by Sara Paz-Nethercutt, Sr. Analyst, IHSS Public Authority.)